



Best of Scotland Holidays is a family-run Destination Management Company specialising in tailor made leisure and golf programmes throughout Britain and Ireland. Our commitment to sustainable and responsible tourism means we aim to positively contribute to good sustainability practices, reduce both our own environmental impacts, along with those of our clients, while supporting both our local community and those in the areas where our clients are visiting. We will do this by:

- **Energy Efficiency:** Energy-saving measures which have been implemented in our office include all LED lighting with automatic on/off switches. In a buildings upgrade previously double glazing was installed along with new insulation.
- **Green Suppliers:** Partnering with local suppliers for accommodation and services, giving preference to suppliers who are part of Green Tourism, a sustainable tourism scheme or who have clear and proactive sustainability policies.
- **Waste Reduction:** Reducing office waste through recycling programs. Minimizing single-use items by using the water station provided with reuseable bottles and providing kitchen and tea / coffee facilities to our team. Our confidential paperwork is collected and securely shredded by a local company. This shredded paper is then recycled.
- **Digital Operations:** Moving to primarily digital sales and marketing materials to cut down on paper usage. Where we do require to use paper, using recycled materials.
- **Public Transport:** Utilising Public Transport where we can for attending business meetings and events.
- **Carbon Offsetting:** Continue being an informal donor to the Woodland Trust Carbon scheme via our SIGTOA membership. We will also continue to review our carbon emissions and reduce / offset where possible.
- **Sustainable Itineraries:** Designing travel itineraries that include as many local and green suppliers while promoting lesser-known destinations to avoid over-tourism. Promoting the inclusion of sustainable activities in itineraries through our marketing.
- **Employee Engagement:** Training staff on sustainability practices and encouraging participation in green initiatives.
- **Supporting our Community:** Supporting local High Schools who are providing Hospitality and Tourism training for students by sharing our knowledge and experience along with mentoring. Seeking out sponsorship activities that will positively impact students on the course. Purchasing products and services from community-based projects.

Signed:

D. Duncan Dewar

Marie J. Dewar

Jacqui Curley

Kirsten Laing

CEO

Director

Operations Director

Sales & Marketing Director

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This policy will be reviewed regularly to evaluate its continued relevance and to monitor our progress.